

Instructions for a new user accessing ARMS

This is the address for the State Aging Resource Management (ARMS) information page.

<https://www.ncdhhs.gov/divisions/aging-and-adult-services/aging-resource-management-system-arms>

This is the ARMS Support website that will have the latest information about changes or updates to ARMS.

This page will list any bugs or fixes that may be currently taking place in ARMS. This is also where new instructions will be posted, if fixes come out that change the way ARMS has worked in the past. It is recommended that users check this page every time they log into ARMS.

When you click “Access ARMS NCID SAML” You will get another screen that will open. You need to either turn off or add an exception to your Pop-Up Blockers, to allow pop ups.

A new window will open. This is the State NCID portal.

You can access the ARMS portal directly by going to <https://arms.ncdhhs.gov>

NCID Tips

NCID

susan.ferriola

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NCID Login

Forgot Username
Forgot Password
Unlock Account

Need Help? Register!

Privacy and Other Policies Contact Us

Enter your NCID Login Name and Password and click the “Login” button.

Your NCID Account is yours, and yours alone. You shall not share your NCID account with anyone. Not even with co-workers. Sharing of your account with anyone is considered a security breach and may result in actions take by the state of North Carolina. Do not store your password and credentials in an easily assessable location.

A user’s NCID account is tied to their email address. If you forget your password or username, NCID is equipped with a retrieval process which allows a user to request an email with their lost information.

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This is "Home". This will have the Service Providers details.



The screenshot displays the ARMS interface. At the top right is the 'dhs' logo. The main header reads 'Aging Resource Management System'. Below this is a navigation bar with the user 'susan.ferriola' on the left and 'ARMSPROD | ARMS Production | Help | Logout' on the right. The main menu includes: Home, Region Allocation, Region Budget, Provider Budgets, Providers, Clients, Export, Reports, Import ARMS/SIS, and User Request Form. The 'Region Details' section is highlighted, showing the following information:

Region Details	
Region Code :	G
Region Name :	PIEDMONT TRIAD REGIONAL COUNCIL
Region Contact Name :	ADRIENNE CALHOUN
Address :	1398 CARROLLTON CROSSING DRIVE
City :	KERNERSVILLE
State :	NC
Zip :	27284
Work Phone :	(336) 904-0300 ext. 2000
Fax Number :	(336) 904-0302
Email :	ACALHOUN@PTRC.ORG

Note: The top menu selections will not be the same for Service Providers or Report Users as the example. They will see: "Home", "Clients", "Export", "Reports" and "Import ARMS/SIS".