

M-E-M-O-R-A-N-D-U-M

TO: Section 8 Landlords and Tenants
FROM: Piedmont Triad Regional Council
DATE: 03/17/20
RE: Update on Operations during Covid-19 contagion

In light of the recent spread of the Covid-19 (Coronavirus) we are writing to address operations of all functions of the Piedmont Triad Regional Council's Section 8 Housing Choice Voucher Program during the course of the next few months. This program is also referred to as Section 8, HUD or housing assistance.

Until further notice, **THE SATELLITE OFFICES WILL BE CLOSED.**

FOR RECERTIFICATIONS:

We will be mailing information to you instructing you to gather all of your income/medical/and other documents needed to recertify. You will need to contact your housing specialist by phone to complete your income certification. There may be some in home or in person scheduled by appointment only opportunities over the next several weeks for any work that cannot be completed by phone, but those will be determined on a case by case basis.

FOR INSPECTIONS:

We are implementing biannual inspections, so if your inspection passed the first time last year, you will not receive an inspection this year. If you have any concerns regarding repairs or repairs that are life threatening, please contact our inspector, Kimberly Bennett at 336-904-0300. You will need to leave **ONE** detailed message and she will get back to you ASAP.

You must report to the inspector if you are sick or have been around anyone who is sick. IF the inspector comes to the home and you appear to be visibly ill, the inspector will not enter the home and will reschedule.

NO ONE WILL BE PENALIZED FOR DELAYS IN RECERTIFICATION DUE TO ILLNESS.

Please keep in mind we will be experiencing a high volume of calls so we ask that you leave only **ONE** detailed message and wait patiently for a return call.